

# Now there is a new, **FREE** on-line service to help answer your questions.

The **Home Resource Profile** is a detailed, customized report that shows you how your household uses energy, water and solid waste. This service is available for any **Seattle City Light** or **Seattle Public Utilities** residential customer. Whether you live in a house, condominium or apartment, this service will give you useful information about your utility bills and how to save money.

- The first step is to go to the Home Resource Profile web site:  
[www.seattle.gov/conserve/homeprofile](http://www.seattle.gov/conserve/homeprofile)
- To log on, type in your Seattle City Light or Seattle Public Utilities account number (found on your bill).
- Then fill out a comprehensive on-line survey, which takes about 20 minutes to complete. Below is a sample from the survey.



1. What type of building do you live in?

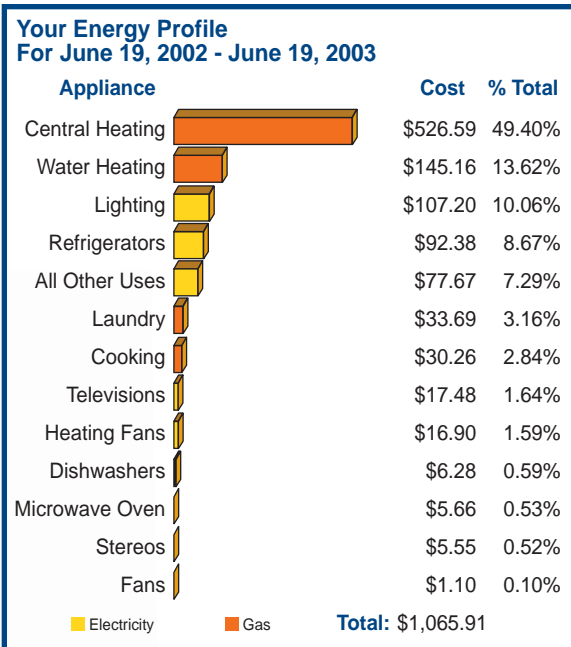
2. Do you own or rent your home or apartment unit?

3. What portion of the year do you live in your home or apartment unit?

4. Approximately how old is your home or apartment unit?

5. How many rooms are in your home or apartment unit?  
(Only include areas used as living space. Do NOT include bathrooms and halls.)

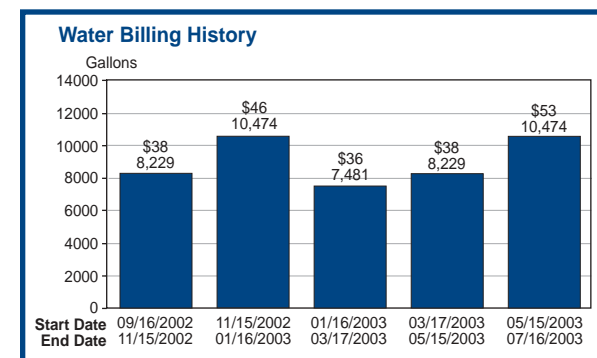
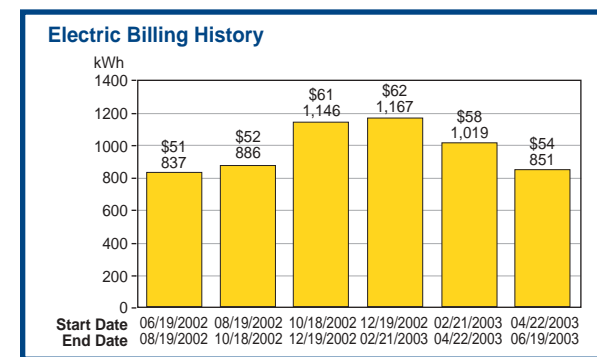
After completing the survey, you will receive back, in less than a minute, your personalized **Home Resource Profile** report. It analyzes your household's actual electric and water bills along with your survey answers to show how you use electricity and water.\* The detailed report includes easy-to-read charts and graphs about your resource use and customized recommendations on how to reduce your utility bills.



Here is a sample graph from the report of a Seattle City Light customer who recently filled out the survey. This graph shows the cost of her energy usage for the past year. (Used with permission.)

\* For the most accurate results you need to have lived at your current address for a minimum of 10 months.

A snapshot of your billing history is another great feature of the web site. If you are too busy to fill out the survey, you can log on and look at your electric and water billing history for the previous 12 months. You can also see how your electricity and water usage compares to the Seattle average. Below are sample billing history graphs.



By learning the unique ways your household uses resources, you are in a better position to make choices on ways to save money on your utility bills. Your choices could also help reduce air pollution and greenhouse gas emissions, leave more water in rivers for salmon, and reduce the need for landfills. Imagine what we can save together!